



CALAVERAS COUNTY WATER DISTRICT

External Relations Committee Meeting

OUR MISSION

Protect, enhance, and develop Calaveras County's water resources and watersheds to provide safe, reliable, and cost-effective services to our communities.

2021-2026 Strategic Plan, Adopted April 28, 2021, can be viewed at this [link](#)

External Relations Committee
Tuesday, March 26, 2024
1:00 p.m.

Calaveras County Water District
120 Toma Court
San Andreas, California 95249

Board Chambers are open to the public and the following alternative is available to members of the public who wish to participate in the meeting virtually:

Microsoft Teams meeting

Join on your computer, mobile app or room device

[Click here to join the meeting](#)

Meeting ID: 238 636 677 359

Passcode: p6j7Qz

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Or call in (audio only)

[+1 323-647-8603,,43938722#](#)

Phone Conference ID: 439 387 22#

In compliance with the Americans with Disabilities Act, if you need special assistance to participate in this meeting, please contact the Administration Office at 209-754-3028. Notification in advance of the meeting will enable CCWD to make reasonable arrangements to ensure accessibility to this meeting. Any documents that are made available to the Board before or at the meeting, not privileged or otherwise protected from disclosure, and related to agenda items, will be made available at CCWD for review by the public.

ORDER OF BUSINESS

CALL TO ORDER / PLEDGE OF ALLEGIANCE

1. **ROLL CALL**

2. **PUBLIC COMMENT**

COMMITTEE MEMBERS

Russ Thomas, Chair Cindy Secada Director

3. APPROVAL OF MINUTES

3a Approval of Minutes for the February 27, 2024, Committee Meeting

4. NEW BUSINESS

4a* Customer Service Update
(Kelly Richards, Business Services Manager)

4b* External Affairs Update
(Kelly Gerkenmeyer, External Affairs Manager)

4c* Performance Tracking
(Michael Minkler, General Manager)

5.* GENERAL MANAGER COMMENTS

6.* DIRECTOR COMMENTS OR FUTURE AGENDA ITEMS

7. NEXT COMMITTEE MEETING

- Tuesday, April 22, 2024, at 1:00 p.m.

8. ADJOURNMENT