



Leadership Through Decision-making and Communication Workshop for Small Water Systems

San Andreas, CA

October 4-5, 2017

Calaveras County Water District Headquarters
Board Room | 120 Toma Court
San Andreas, CA 95249

Times for this two-day workshop are as follows:

October 4-5, 2017

Day 1: 8:30am-4:30pm

Day 2: 8:30am-12:30pm

Register: Online: efcnetwork.org/upcoming

Or mail in the form below.

Contact: Jessica Eckerlin, jeseschneider@gmail.com



Workshop Description:

Successful leaders need strong communication skills to affect attitudes and get things done. Regardless of your position, leadership happens at every level of a water system.

In this workshop, you will learn how to:

- Communicate with the community, board, regulatory bodies, and funding agencies
- Gain support for decisions involving rates, budgets, and improvements
- Create compelling communications to change awareness, attitudes, and behaviors
- Create a motivated, adaptive, and safe work environment
- Reduce conflict, and improve staff collaboration and participation in decision-making processes

Trainers: Sarah Diefendorf, *Director*, EFC West
Lauralee Barbaria, *Associate Director*, EFC West

Cost: Free. Space is limited.

About the Program: The Smart Management for Small Water Systems program is administered by the Environmental Finance Center Network (EFCN), a university-based organization creating innovative solutions to the difficult how-to-pay issues of environmental protection and improvement. The program is brought to you in collaboration with the American Water Works Association (AWWA) and affiliated sections.

Leadership Through Decision-making and Communication | San Andreas, CA

Name _____ Title / Position _____

System Name / Municipality / Organization _____

Mailing Address _____

Email _____ Phone _____

Group PWSID (Optional) _____ Water Operator License # _____

Please mail your completed registration form to **Khri Dodson, Syracuse University Environmental Finance Center, 727 E. Washington Street, Syracuse, NY 13210**, no later than one week prior to the date of the workshop.